

TEAM CARE PROGRAM

Team Care Program under the 1915(b) Passport to Health Waiver:

Team care is a sub-program of Montana's Passport to Health, which operates under the 1915(b) waiver authority. This waiver allows Montana to mandate enrollment in its Primary Care Case Management (PCCM) program.

Program Overview:

Team Care is designed for Montana Medicaid and Healthy Montana Kids Plus (HMK Plus) beneficiaries who need assistance in appropriately utilizing their health care benefits.

Key Features:

- **Provider and Pharmacy Lock-In:** Members enrolled in Team Care are restricted to one primary care provider (or group) and one pharmacy for all prescriptions.
- **Durations:** Members are typically enrolled for a 12-month period, after which their utilization is reviewed.
- **Graduation:** If members demonstrate appropriate service use, they can graduate from the Team Care program.

Enrollment Process:

Medical Providers and Pharmacies can refer members by faxing the Team Care Referral Form found on the state website. Members are referred from Mountain Pacific monthly.

Pharmacy Unlocks:

If members are unable to use their lock-in pharmacy, the pharmacy can call to request a one-time unlock.

Change Requests:

Members can request changes to their assigned provider or pharmacy using a Provider Change Form. Provider change requests are processed by Conduent without state review. Pharmacy change requests require state approval.

Utilization:

In 2023, there were 121 members on Team Care.

Waiver Authority:

The Team Care program operates under the 1915(b)(1) and 1915(b)(4) authorities of the Social Security Act, as a part of the Passport to Health waiver. These authorities allow Montana to:

1. Require enrollees to obtain medical care through a PCCM system [1915(b)(1)].
2. Limit the number of providers who can offer services to enrollees [1915(b)(4)].



This structure enables Montana to provide more intensive care management for beneficiaries who may be at risk of overutilizing services and prescriptions, while maintain the overall goals of the Passport to Health program.