



Medicaid Enrollment for Ordering, Referring, and Prescribing (ORP) Providers

Federal regulation 42 CFR 455.410 requires all providers who order, refer, or prescribe (ORP) services for Montana Healthcare Programs members to be enrolled with Montana Healthcare Programs. Active enrollment is required even if the ORP provider does not bill Montana Healthcare Programs for their services. Enrolling as an ORP provider does not require the provider to accept Montana Healthcare Programs members or submit claims for payment. ORP providers can continue to provide services for enrolled members without billing Montana Healthcare Programs. Active ORP provider enrollment ensures services rendered as a result of an order, referral, or prescription are eligible for reimbursement. If an enrolled provider submits a claim for services ordered, referred, or prescribed by a non-enrolled provider, the enrolled provider's claim will be denied. Additional information regarding provider enrollment can be found at medicaidprovider.mt.gov/providerenrollment.

Additionally, in the new Montana Healthcare Claims System (MTHCS), which is expected to go live in 2027, if a service or item requires an order, referral, or prescription and a referring provider NPI is not present on the claim submitted to Montana Healthcare Programs, the claim will be denied. For services that require an order, referral, or prescription consult your provider type manual on the [Montana Healthcare Programs Provider Information website](#).

For enrollment questions contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Claims Modernization](#) page for additional information regarding the MTHCS. If you have questions or feedback regarding the MTHCS, contact HHSClaimsModernization@mt.gov.

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