

Notice for Software Vendors and Clearinghouses

Montana Healthcare Claims System (MTHCS) and Gainwell EDI Transition in 2027

As part of this modernization effort, all EDI transactions currently submitted through Conduent EDI will transition to Gainwell EDI.

Your role as a Trading Partner

If you are a practice management/billing software vendor or clearinghouse serving Montana Healthcare Programs providers, you are considered a Trading Partner and will be responsible for updating your systems and processes to support MTHCS and Gainwell EDI.

Key responsibilities include:

- Implementing updated payer IDs, ISA/GS Sender/Receiver values, and file naming conventions as specified in the Gainwell EDI Companion Guide(s).
- Ensuring your products and services support the required X12N transaction types and code sets for Montana Healthcare Programs claims submission, eligibility, and related transactions.
- Coordinating with your provider clients so they can continue submitting claims and receiving responses without interruption during and after the transition.

Registration and certification

To transition to Gainwell and MTHCS:

- All Trading Partners must complete online registration with Gainwell EDI through the Montana Healthcare Claims Provider Portal and obtain a new Trading Partner ID (TPID), which will be used as the Sender ID on submissions.
- Trading Partner certification is required before sending production EDI transactions. Each transaction type (for example, 837P, 837I, 270/271, 835) must be tested and certified individually.
- Certification testing will require submission of a minimum number of test files and transactions per file, with all test files passing validation without failures or rejections.

Trading Partners who plan to use secure file transfer (such as SFTP) must complete additional registration to establish secure channels for file submission and retrieval.

Technical guidance

EDI Companion Guides will be published prior to go-live and will describe:

- Supported transaction types and code sets.
- Required header values, including updated Payer IDs and Sender/Receiver IDs.
- File naming and submission conventions for Gainwell EDI.

These Companion Guides will supplement, but not replace, national EDI standards and implementation guides.

Strategic National Implementation Process (SNIP) Levels 1–5 and Level 7 validations will be applied to test and production files to help quickly identify and report errors back to Trading Partners.

Staying informed and preparing early

To receive official updates, notifications, and technical documentation:

- Click this link to [register your email address](#) and select the “MPATH – New Claims System” Medicaid subscription topic. You will receive regular announcements directly to your inbox.

You may also wish to begin internal planning now, including:

- Creating an inventory of all Montana Healthcare Programs payer configurations in your systems.
- Reviewing existing X12N transaction setups and error-handling routines.
- Coordinating with your provider clients about upcoming testing and cutover activities.

If you have questions, concerns, or feedback please contact

HHSClaimsModernization@mt.gov.

This communication is intended specifically for Trading Partners (vendors and clearinghouses). It is not a channel for general provider or member inquiries such as eligibility or claim status questions. Those inquiries should continue to follow current Montana Healthcare Programs contact and procedures.