

Posted online for public comment on March 4, 2022

**Medicaid and CHIP State Plan Amendments to Remove Nurse Advice Line
effective April 1, 2022**

On or before June 30, 2022, the Montana Department of Public Health and Human Services (DPHHS) is submitting Medicaid and Healthy Montana Kids (HMK)/Children's Health Insurance Program (CHIP) State Plan Amendments (SPA), effective April 1, 2022, to remove the Nurse Advice Line.

Beginning April 1, 2022, due to decreased utilization and the current contractor exiting the nurse advice line marketplace, the Nurse First Advice Line will no longer be available to Montana Healthcare Program members. DPHHS will be mailing Medicaid and HMK/CHIP members a notification regarding this change. If members have any questions or concerns regarding their health, they should contact their primary care provider to see what alternate telehealth services are available. If it is an emergency, as always, members should dial 911.

The total estimated annual cost reduction of the proposed Medicaid SPA is \$83,785.

The total estimated annual cost reduction of the proposed HMK/CHIP SPAs is \$1,710.

We invite your public comments and questions postmarked **through March 25, 2022**. You may direct comments to Mary Eve Kulawik, Medicaid State Plan Amendment and Waiver Coordinator, at (406) 444-2584 or mkulawik@mt.gov; or Director's Office, PO Box 4210, Helena MT 59604-4210.