



Trading Partner Changes Coming in 2027

Montana Healthcare Programs will implement the Montana Healthcare Claims System (MTHCS) in 2027 in partnership with Gainwell Technologies. This new system will modernize claims processing and payment operations.

If you are a practice management/billing software vendor or clearinghouse serving Montana Healthcare Programs providers, you are considered a Trading Partner and will be responsible for updating your systems and processes to support the MTHCS and Gainwell EDI.

Key Changes

- All EDI transactions will transition from Conduent EDI to Gainwell EDI.
- Trading Partners must register with Gainwell and obtain a new Trading Partner ID.
- Certification is required for each transaction type before submitting production files.
- Updates to payer IDs, file naming conventions, and ISA/GS values will be required.
- Strategic National Implementation Process (SNIP) Levels 1-5 and Level 7 validation will be applied to all submissions.

Trading Partner Responsibilities

- Complete registration through the Montana Healthcare Claims Provider Portal.
- Submit required test files and successfully complete certification.
- Coordinate with billing agents, software vendors, or clearinghouses to ensure system updates are completed.

What Providers Need to Know

- Providers using billing agents or clearinghouses should ensure those partners are preparing for these changes.
- Providers submitting through the Montana Healthcare Programs Provider Services Portal Direct Data Entry (DDE) do not need to take action. SNIP Levels 1-5 and Level 7 edits will be applied to all production files uploaded to the Montana Healthcare Programs Provider Services Portal.
- No action is required for Providers subject to Electronic Visit Verification (EVV) using Mobile Caregiver+. The EVV Vendor (NetSmart) will implement all necessary updates for a seamless transition. Changes may still

be necessary for providers using a DPHHS-certified alternate EVV solution that exchanges files with Mobile Caregiver+. A DPHHS-certified alternate EVV solution is responsible for any necessary configuration changes.

- The Montana Access to Health (MATH) Portal will be retired; portal functions will transition to the Montana Healthcare Programs Provider Services Portal and the new Montana Healthcare Claims Provider Portal.

Visit the [Claims Modernization](#) page for additional information regarding the MTHCS. If you have questions or feedback regarding the MTHCS, contact HHSClaimsModernization@mt.gov.

Department of Public Health and Human Services

Medicaid Systems Support Program

2550 Prospect Ave.

Ste. 200

Helena, MT 59601

[Claims Modernization](#)