



# Department of Public Health and Human Services

Office of Inspector General ♦ 2401 Colonial Drive, 2<sup>nd</sup> Floor ♦ Helena, MT 59620 ♦ fax: 444-1742

Greg Gianforte, Governor

Adam Meier, Director

Dear Prospective Hospice Provider:

Thank you for your interest in Hospice provision in Montana. This letter is intended to guide you through the licensing process. Hospices do not need to be reviewed by the Health Planning Program, and therefore do not need a Certificate of Need.

Montana currently licenses three types of Hospices. They are:

1. A Hospice Program: Hospice services are provided to patients residing in their homes;
2. In-Patient Hospice: an in-patient setting where patients receive hospice care managed directly by a Medicare certified hospice that meets all Medicare certification regulations for a freestanding facility; and
3. Residential Hospice: an in-patient setting managed directly by a Hospice program that has been licensed by the State of Montana that can house three or more patients.

The following items must be submitted to the Licensure Bureau in order to license your facility:

- ☐ A floor plan of the facility (In-Patient and Residential Hospices only). This may be hand drawn as long as dimensions are included. If the bedroom has any built-in obstructions, such as a closet or bookcase, measurements are made from the front surface, not from the back. Door-swing areas are not included in the available square footage of the room. Physical requirements for an In-Patient Hospice can be found at ARM 37.106.2305, and those for a Residential Hospice at ARM 37.106.2311. Additional requirements in relation to the physical property are found at ARM 37.106.302 of the Minimum Standards for all Healthcare Facilities. Please review these rules carefully and determine that your facility meets the conditions set forth in these rules.
- ☐ Local Building Code approval (In-Patient and Residential Hospices only).
- ☐ A completed License Application and fee. The Hospice Application may be downloaded at <https://dphhs.mt.gov/qad/Licensure/HealthCareFacilityLicensure/LBFacilityApplications/LBHospice>
- ☐ Policies and Procedures, for review and approval. These must be submitted at least forty-five (45) days prior to the expected facility opening date.

Upon submission and approval of all the aforementioned information and documentation, the Licensure Bureau will issue a six (6) month provisional license. A facility may not accept patients/residents until it is licensed. A healthcare facility surveyor from the Licensure or Certification Bureau will conduct an on-site survey of the facility within the provisional license period to assess compliance with hospice regulations. This visit is also an opportunity for the facility to obtain any clarification on those regulations.

Hospice agencies/facilities may be licensed and certified. The information in this letter is for the licensing of Hospice only. To obtain information on what is required for certification of hospice, you will need to contact the Certification Bureau at 406-444-2099 or by e-mail at [MTSSAD@mt.gov](mailto:MTSSAD@mt.gov)

If you have further questions, or have questions during the licensure process, the main number for the Licensure Bureau is 406-444-2676.

Sincerely,

Carter Anderson,  
Inspector General, Montana DPHHS