



## Text Messages Template Ideas

**Review text message and email wording by legal team.**

1. It is time to empower the public! A new way of case investigation is now here! Please follow the link to report your positive symptoms to \_\_\_\_ County Health Department in a HIPAA compliant survey.

For additional information:

<https://dphhs.mt.gov/publichealth/cdepi/diseases/CoronavirusMT/index>

2. This message is from the \_\_\_\_ County Health Department. In effort to track illness and protect our community, please fill out the HIPAA compliant survey using the link below. If you are unable to respond in 24 hours, you may be contacted by a case investigator.

Additional resources can be found at \_\_\_\_.

3. This message is from the \_\_\_\_ County Health Department. Please fill out the HIPAA compliant survey using the link below. If you are unable to respond in 24 hours, you may be contacted by a case investigator. We appreciate your active participation in helping to track illness and protect our community.

Additional resources can be found at \_\_\_\_.

4. This message is from the \_\_\_\_ County Health Department. Please fill out the HIPAA compliant survey using the link below. \_\_\_\_.

We appreciate your active participation in helping to track illness and protect our community.

Additional resources can be found at \_\_\_\_.

5. This message is from the \_\_\_\_ County Health Department. Please fill out the HIPAA compliant survey using the link below. \_\_\_\_.

Additional resources can be found at \_\_\_\_.

60+ age group:

Hello, this is the \_\_\_\_ County Health Department. Please help us and our community by filling out the HIPAA compliant survey using the link below:

Call if you have questions or would like the link emailed to you.

### **Links for Additional Resources:**

COVID: <https://dphhs.mt.gov/publichealth/cdepi/diseases/CoronavirusMT/index>

Foodborne illness: <https://dphhs.mt.gov/publichealth/cdepi/diseases/foodborne>

Norovirus: <https://dphhs.mt.gov/publichealth/cdepi/diseases/Norovirus>

Pertussis: <https://dphhs.mt.gov/publichealth/cdepi/diseases/pertussis>

Rabies: <https://dphhs.mt.gov/publichealth/cdepi/diseases/rabies>

Full list of diseases links at: <https://dphhs.mt.gov/publichealth/cdepi/diseases/index>