

# Consumer Complaints



## Summary of consumer complaints received by Food and Consumer Safety (FCS) January-October 2017

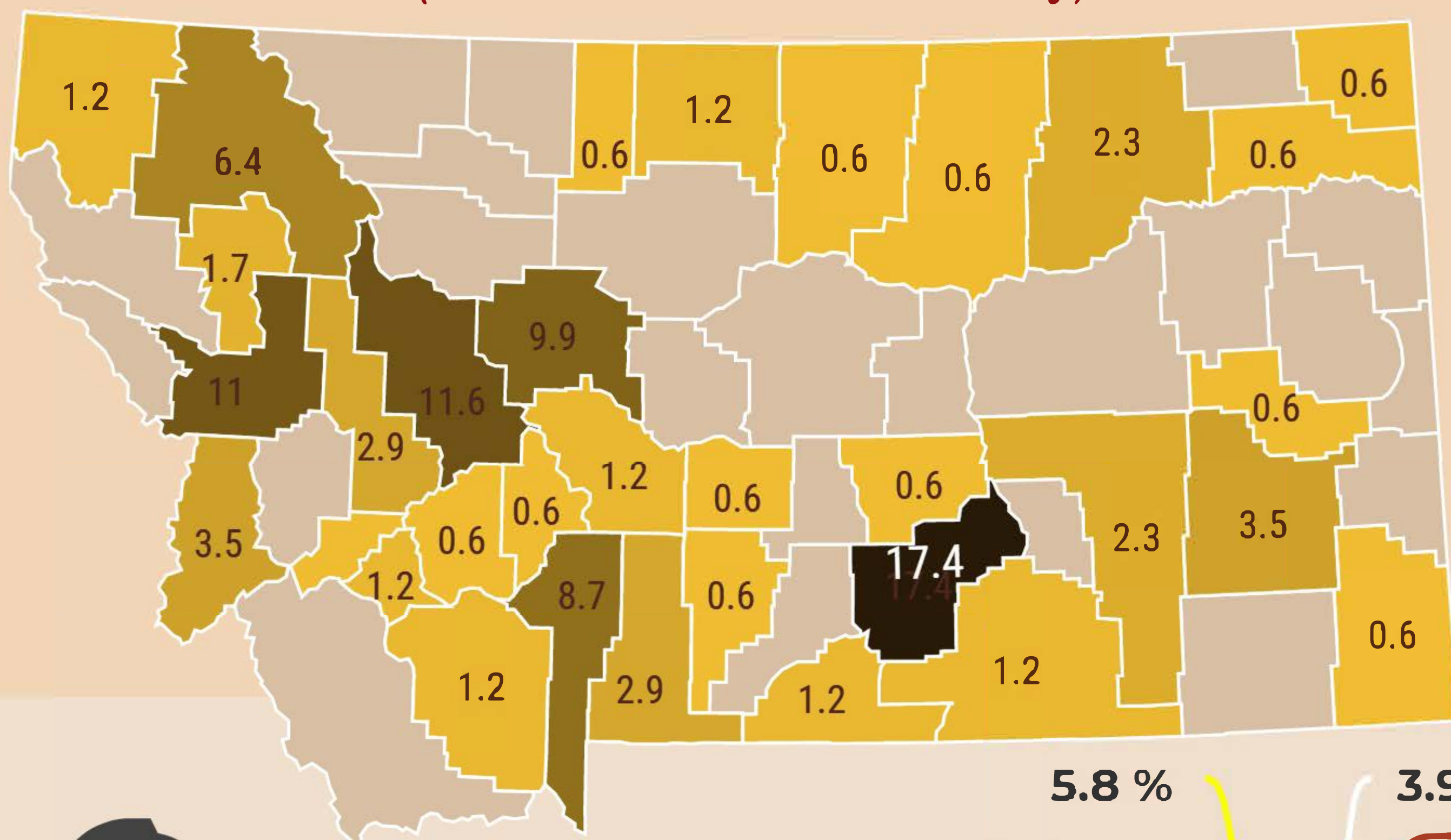


Members of the public can submit a complaint at the FCS website ([fcss.mt.gov](http://fcss.mt.gov)) related to licensed establishments, pest control, mold or other environmental issues. Once submitted, FCS, determines if there is enough information to take action. Actionable complaints may be followed-up by FCS staff or forwarded to the jurisdictional authority for resolution.

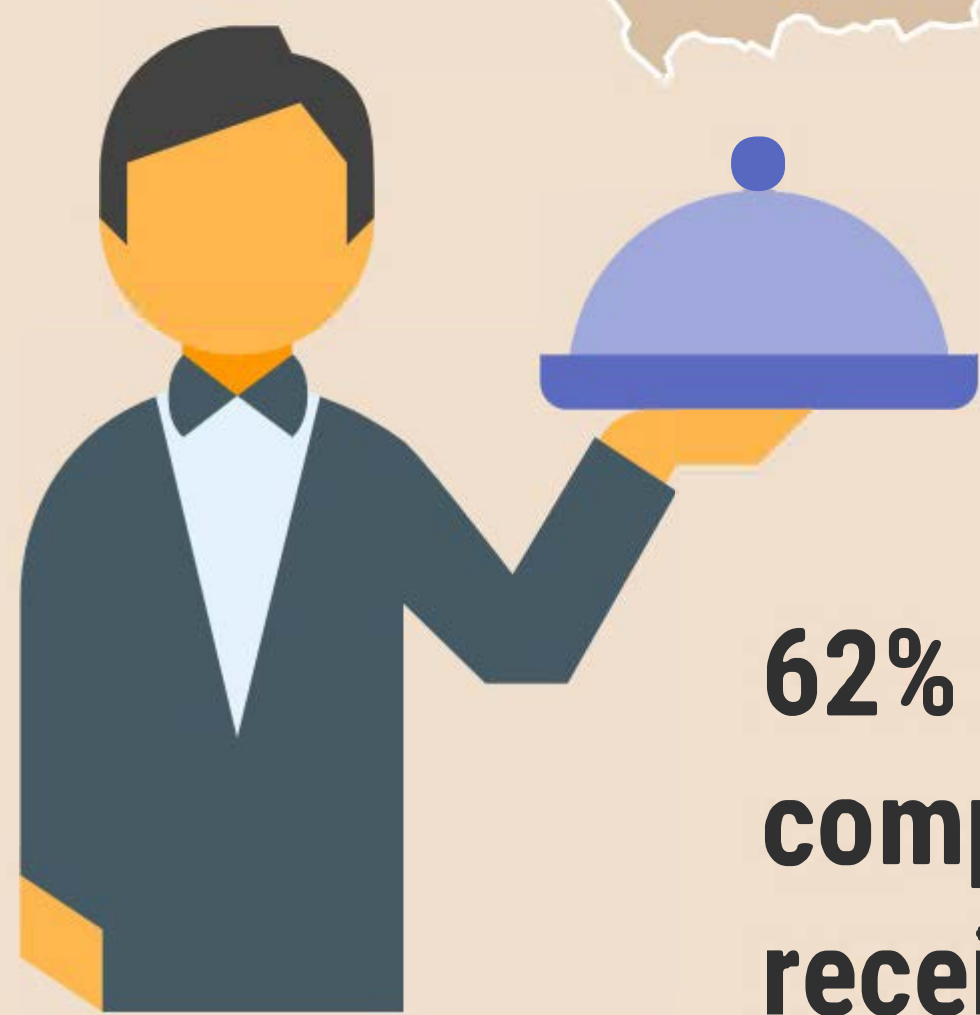
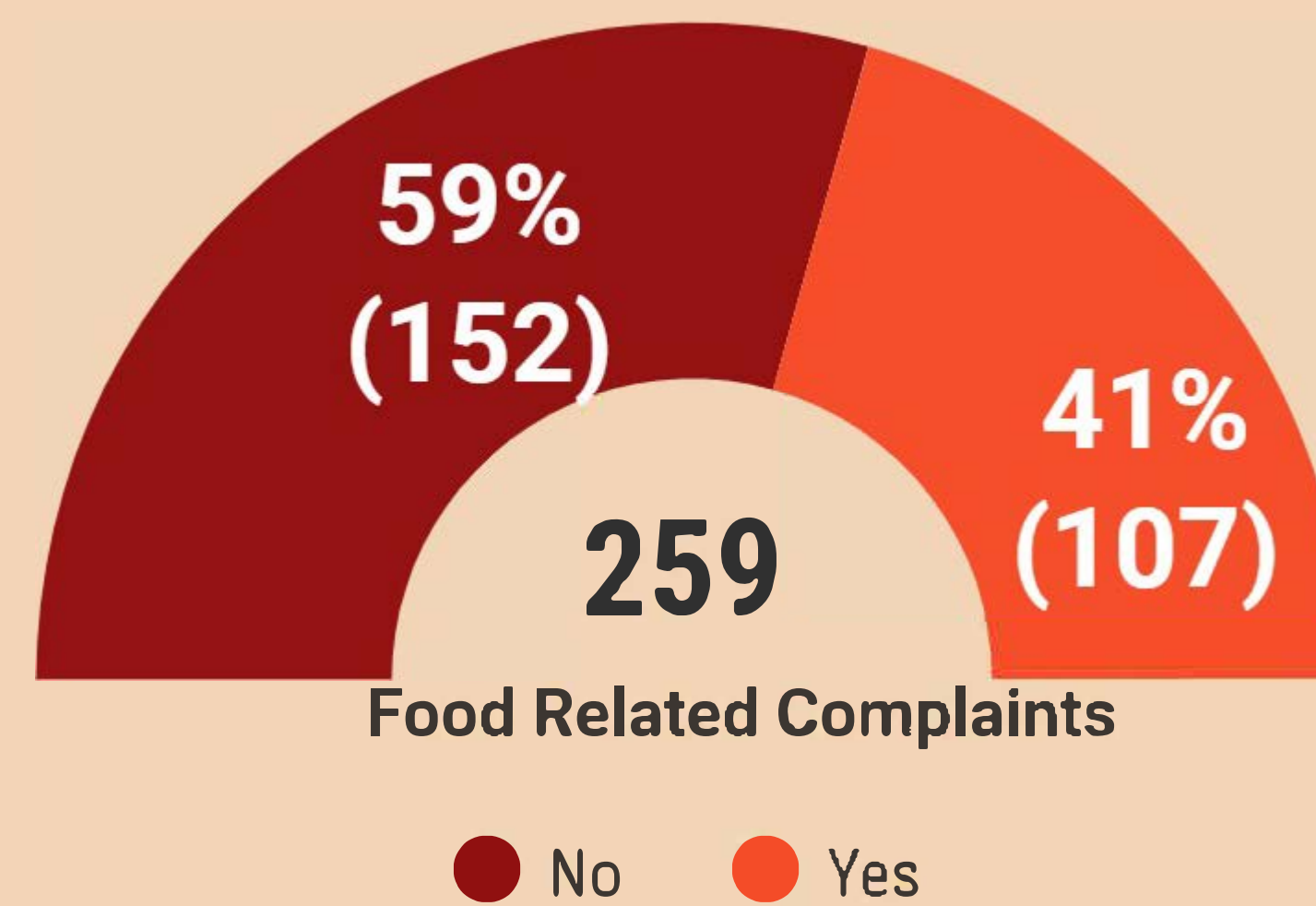


## Total 415 Complaints

### Percent of Complaints by County (Not all identified a county)



### Food Service Complaints Associated with an Illness



62% of all the complaints received by FCS were related to a licensed food service establishment

**62%**

### Percent of Complaints by Subject

