

Undiagnosed Hypertension Project Results Year 4



Participating Clinics' Total Patient Population

OUTREACH METHODS

391
Patients with BP > 140/90 mmHg and No HTN diagnosis

BARRIERS

New EHR
Virtual visits
COVID-19
Registry function not useful
Patients reluctant to return

SUCCESSFUL STRATEGIES

Further patient monitoring
Accurate BP measurement
Remote monitoring
Red Heart Notification
Patient & staff education

273 (69.8%)
Patients outreached by this project

LESSONS LEARNED

Lost opportunity if BP is not addressed at office visit
Proactive vs. Reactive
Outreach difficult during COVID-19 Pandemic

129 (47.3%)
Patients had BP reassessed in the clinic

SUSTAINABILITY

Continue this project bi-annually
Share results with providers
Staff education
Processes and protocols
Time for action is at time of visit

42 (33%)
Reassessed Patients Received a New Hypertension Diagnosis