



COMMUNITY INTEGRATED HEALTH

Department of Public Health & Human Services
EMS, TRAUMA & INJURY PREVENTION



Traditionally, an emergency care provider's role is limited to providing care at the scene of an emergency or during transport to an emergency department. Throughout Montana, however, emergency care providers have been participating in a pilot program that allows them to work in new, innovative ways that connect community members with the healthcare and social services that best meet their needs. This innovative program is known as Community Integrated Health or Community Paramedicine. Here are some of the ways that Community Paramedics are making your communities healthier.

CONNECTING & NAVIGATING CARE

JUST **1%** OF Montanans account for **53%** OF EMS care provided

Community Paramedics actively engage with high-utilizers of 9-1-1 and connect them to the care and services they need, without an unnecessary/costly visit to the emergency room. By reducing non-emergency transports, EMS providers remain available for more critical situations like strokes and heart attacks.

BRINGING HEALTHCARE HOME

Community paramedics work with primary care and hospital providers to bring healthcare home when access can be challenging due to distance, impacted healthcare systems, or patient condition (hospice, high-risk, or bed confined).

MORE **300** THAN PATIENTS



RECEIVED OUTPATIENT LAB SERVICES

MORE THAN **1000** VISITS

Bringing services to more than 2600 Montanans across the state since April 2020.



97% OF participants successfully avoided hospital readmission

Through partnership health care providers and care management teams, Community Paramedics helped 97% of participants at high-risk for readmission successfully manage care at home (Centers for Medicare & Medicaid Services Hospital Readmission Reduction Program).

18

POINTS

SYSTOLIC BLOOD PRESSURE

Participants with Stage 1 or greater Hypertension (SBP \geq 130 mmHg) at time of enrollment had an averaged 18 point decrease in systolic blood pressure; 95% of participants successfully improved or maintained their blood pressure.

26 Rx DRUG ERRORS AVOIDED



Community paramedics work with patients, care providers, and pharmacies to ensure patients have access to their medications and can take them as prescribed.

PATIENT ASSESSMENT & MONITORING



FACILITATE TELEMEDICINE VISITS



MEDICATION RECONCILIATION & REVIEW



HOME SAFETY CHECKS



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COMMUNITY OUTREACH & EDUCATION

Over the last year, community paramedics participated in over 100 community outreach activities. These include working with local organizations (i.e., homeless shelters, churches, senior centers) to perform simple health screening and vital sign assessments, providing health and safety training (i.e., CPR & first-aid), and conducting COVID-19 testing.

MORE THAN  **1600** COVID-19 TESTS & SCREENS PERFORMED



Community paramedics are specially trained to provide follow-up education and coaching for management of chronic conditions, such as asthma, and patient management of medications.

COMMUNITY INTEGRATED HEALTH PROVIDERS

- 1 Frances Mahon Deaconess Hospital (Glasgow)
- 2 Great Falls Emergency Services (Great Falls)
- 3 Jefferson Valley EMS (Whitehall)
- 4 Jesse Ambulance & Powder River First Responders (Broadus)
- 5 Marcus Daly Memorial Hospital (Hamilton)
- 6 Missoula Emergency Services (Missoula)
- 7 Red Lodge Fire & Rescue (Red Lodge)
- 8 St. Peter's Hospital (Helena)



YOUR PARTNERS IN HEALTHCARE



WANT MORE INFORMATION?

Visit us online or give us a call.

Main Website:

<https://dphhs.mt.gov/publichealth/EMSTS/cp>

Story Map: <https://arcg.is/1SbzOS0>

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