Tips for Talking with Patients and their Families About imMTrax

This handout is a tool for healthcare professionals, including front desk staff, medical assistants, and nurses, to share information about imMTrax with your patients and their families.

They ask: What is imMTrax?

Try saying: imMTrax is Montana's Immunization Information System, which is a confidential computer program that can securely store immunization records for all Montanans. imMTrax combines multiple immunization records to form one shot record.

They ask: What information is in imMTrax?

Try saying: The information in imMTrax contains patient name, birth date, gender, address and phone number, the type and dates of vaccines given.

They ask: Does everyone have to put their information in imMTrax?

Try saying: Whether you or your child participate in imMTrax is 100% up to you! Montana says that consent must be given by a parent or guardian to participate imMTrax. Consent can also be withdrawn at any time.

They ask: Is there a cost to have my information in imMTrax?

Try saying: There is no cost to participate in imMTrax!

They ask: How is imMTrax used?

Try saying: Healthcare providers can access a patient's immunization record to check immunization status during medical visits. In addition, school personnel can access immunization records to check immunization status.

They ask: When would I need a copy of my immunization record?

Try saying: A few examples include entering childcare, school, and college, starting a new job or travel!

They ask: Isn't my child/my immunization information already recorded by my doctor?

Try saying: Yes, however, most people see more than one healthcare provider. imMTrax simplifies immunization record keeping and helps keep track of a patient's immunization status, even if they move to a new town or leave the state of Montana.

They ask: How is my personal information protected?

Try saying: imMTrax has several layers of protection to keep patient information safe. Only approved health professionals, public health departments and school personnel can use imMTrax for authorized purposes.

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