TOTAL (BY PERCENT)

BIRTH TO COLLECTION PERCENT

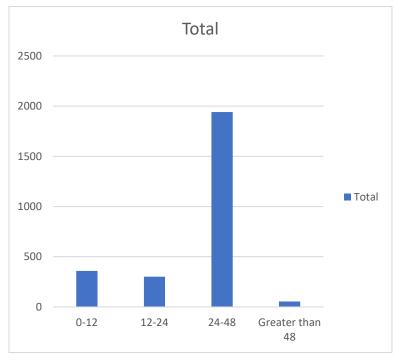
(Goal 24-48 hours)

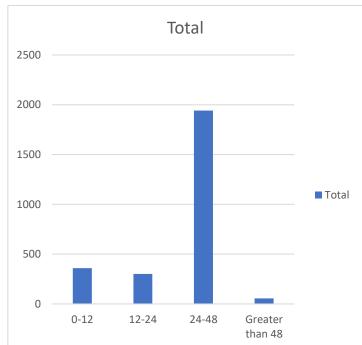
| 359 |
|------|
| 302 |
| 1941 |
| 55 |
| |

TOTAL (BY NUMBER)

BIRTH TO COLLECTION NUMBER (Goal 24-48 hours)

| 0-12 | 359 |
|-----------------|------|
| 12-24 | 302 |
| 24-48 | 1941 |
| Greater than 48 | 55 |



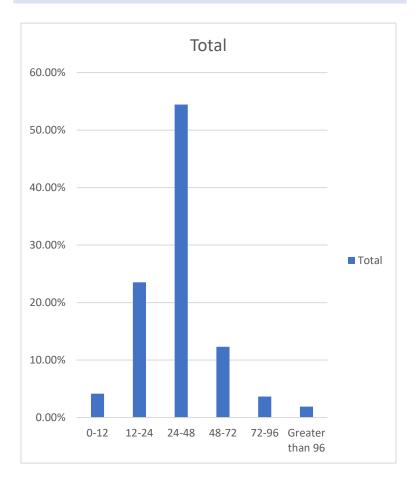


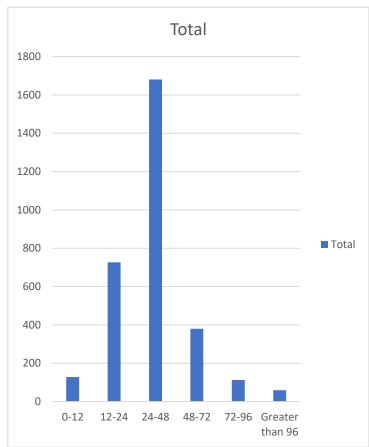
COLLECTION TO RECEIPT PERCENT (Goal within three days)

COLLECTION TO RECEIPT NUMBER (Goal within three days)

| 0-12 | 4.15% |
|-----------------|--------|
| 12-24 | 23.52% |
| 24-48 | 54.45% |
| 48-72 | 12.31% |
| 72-96 | 3.66% |
| Greater than 96 | 1.91% |

| 0-12 | 128 |
|-----------------|------|
| 12-24 | 726 |
| 24-48 | 1681 |
| 48-72 | 380 |
| 72-96 | 113 |
| Greater than 96 | 59 |
| | |





RECEIPT TO APPROVAL PERCENT (Goal within five days)

| 0-12 | 2.46% |
|-----------------|--------|
| 12-24 | 0.16% |
| 24-48 | 44.38% |
| 48-72 | 29.38% |
| 72-96 | 16.26% |
| Greater than 96 | 7.35% |

RECEIPT TO APPROVAL NUMBER (Goal within five days)

| 0-12 | 76 |
|-----------------|------|
| 12-24 | 5 |
| 24-48 | 1370 |
| 48-72 | 907 |
| 72-96 | 502 |
| Greater than 96 | 227 |

