

SURS SFY 2019 Statistics

Reviews opened in SFY 2019 (July 1, 2018 - June 30, 2019). Some reviews are not concluded and may be counted in the previous or following year.

1. Top issues reviewed by SURS in SFY 2019:

Type of Issue	# of Issues
New Provider 6-month Review	194
Interactive complexity	14
Counseling Risk Factor reduction and Behavior change	12
Preventative Medicine and Evaluation and Management codes	8
Hysterectomy Procedures and Evaluation and Management codes	8
Billing for non-covered services (Dry Needling)	7
Caregiver Depression	6
Anesthesiology	5
Continuous Glucose Monitors	4
Non-Covered EPSDT Chiropractic Codes	4
State to State termination for cause	4
Unlisted Molecular Pathology Code 81479	4
Type of Follow - Up Review Issue	# of Issues
Follow up: Psychotherapy services not meeting documentation criteria/requirements	19
Follow Up: Documentation to support billing E/M services	7
Follow up: Team review, records not supporting code and/or units billed, overlapping services, lack of updated/current TP plan, signatures missing/signed over 90days, not allowable TCM service	3
Follow up: Billing non-covered services (Dry Needling)	3
Follow up: Rx Documentation for OTC	3
Type of Referral Review Issue	# of Issues
Program referral: CPT 99211 Nurse visits	17
MFCU referral: Services not provided	3
Program referral: CPT 81420 paid when fee schedule was \$0.00	3
Program referral: Oxygen	2
Program referral: Concerns over 2 providers sharing office space	2
Type of Self-Audit Review Issue	# of Issues
Self-Audit: Anesthesia units of service billed over 90	8
Self-Audit: Program referral CPT 81420 paid when fee schedule was \$0.00	4

Self-Audit: Claims billed/coded incorrectly	3
Self-Audit: Date of death before date of service	2
Self-Audit: Supervision of unlicensed in-training practitioners (Mental Health)	1

2. SFY 2019, Reviews opened: 446. Total records requested: 15,350.

3. Number of reviews opened by provider type.

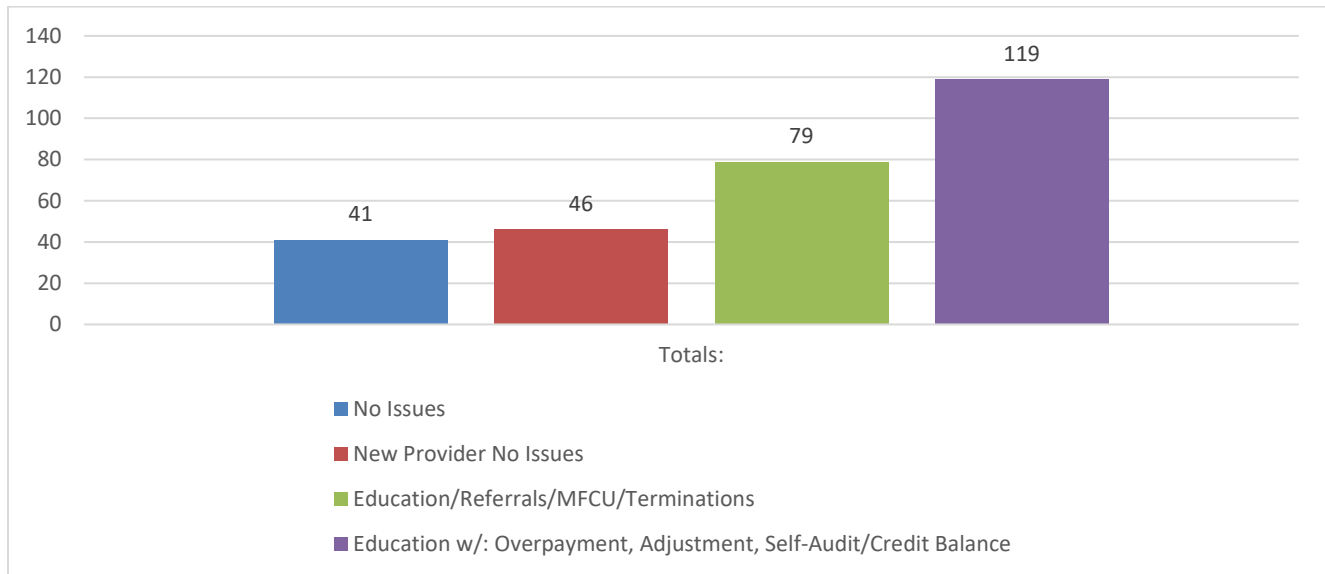
Provider Type	SURS open reviews	Conduent Enrolled MT Medicaid Providers (7/1/19)	% Based on total SURS Reviews
AMBULANCE		272	
AMBULATORY SURGICAL CENTER	1	29	0.22%
AUDIOLOGIST		101	
BIRTHING CENTER		2	
BOARD CERT BEHAVIOR ANALYST		20	
CASE MANAGEMENT - MENTAL HEALTH	6	21	1.35%
CASE MANAGEMENT - TARGETED		18	
CHEMICAL DEPENDENCY CLINIC	4	41	0.90%
CHILDRENS SPECIAL HEALTH SVCS		2	
CHIP EYEGLASSES		1	
CHIROPRACTOR (QMB SVCS ONLY)		112	
CRITICAL ACCESS HOSPITAL	1	48	0.22%
DENTAL	16	713	3.59%
DENTAL (CHIP CLIENTS ONLY)	3	706	0.67%
DENTURIST	1	18	0.22%
DIALYSIS CLINIC		31	
DISEASE MANAGEMENT CONTRACTOR		1	
DURABLE MEDICAL EQUIPMENT	25	455	5.61%
EARLY AND PERIODICSCREENING, DIAGOSTIC, AND TREATMENT (EPSDT)	6	147	1.35%
EYEGLASSES		1	
FAMILY PLANNING CLINIC	2	14	0.45%
FEDERALLY QUAL HEALTH CENTER	5	60	1.12%
GROUP PROVIDER (NOT ACTIVE)		2	
GROUP/CLINIC	39	1636	8.74%
HEARING AID DISPENSER		38	
HOME & COMM BASED SERVICES		531	

HOME HEALTH (NOT ACTIVE)		1	
HOME HEALTH AGENCY		30	
HOME INFUSION THERAPY		20	
HOSPICE		34	
HOSPITAL - INPATIENT	2	1360	0.45%
HOSPITAL - OUTPATIENT	2	2	0.45%
HOSPITAL - SWING BED		46	
ICF - MR		3	
INDEP DIAG TESTING FACILITY	1	26	0.22%
INDIAN HEALTH SERVICES	1	18	0.22%
LABORATORY	19	313	4.26%
LICENSED ADDICTION COUNSELOR		34	
LICENSED PROFESSIONL COUNSELOR	65	895	14.57%
MENTAL HEALTH CENTER	3	28	0.67%
MID-LEVEL PRACTITIONER	41	6221	9.19%
MOBILE IMAGING SERVICE	1	1	0.22%
NURSING HOME	1	89	0.22%
NUTRITIONIST/DIETICIAN		116	
OCCUPATIONAL THERAPIST		260	
OPTICIAN		29	
OPTOMETRIST	8	263	1.79%
PERSONAL CARE AGENCY		68	
PHARMACIST		17	
PHARMACY	10	582	2.24%
PHYSICAL THERAPIST	29	888	6.50%
PHYSICIAN	95	17599	21.30%
PODIATRIST	1	93	0.22%
PRIVATE DUTY NURSING AGENCY		4	
PSYCHIATRIC RES TREATMENT FAC		51	
PSYCHIATRIST	4	353	0.90%
PSYCHOLOGIST	2	378	0.45%
PUBLIC HEALTH CLINIC	1	43	0.22%
RURAL HEALTH CLINIC	2	77	0.45%
SCHOOL	10	474	2.24%
SNF/ICF-MENTAL AGED		3	
SOCIAL WORKER	36	731	8.07%
SPEECH PATHOLOGIST		252	
TAXI		14	
THERAPEUTIC FOSTER CARE	1	14	0.22%
THERAPEUTIC GROUP HOME	2	22	0.45%
TRANSPORTATION NON-EMERGENCY		7	
Total	446*	36,479	100.00%

*Case may continue from the previous or to the next fiscal year

❖ SURS reviewed 1.22% of Medicaid Providers enrolled as of June 30, 2019.

Case Resolution table*



*Reviews may continue from the previous or to the next fiscal year

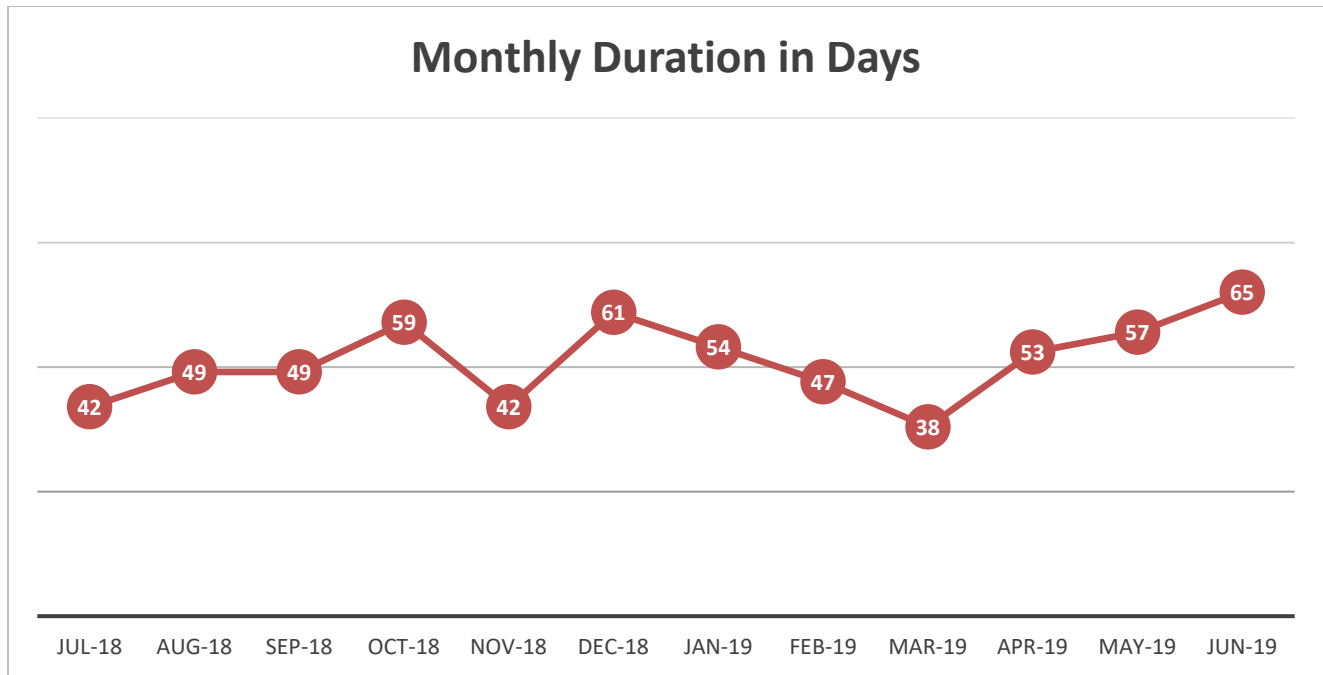
❖ SURS provides education regarding error(s) and/or general Medicaid information for every case closed.

4. The number and aggregate dollar amount results from SURS reviews.

- Overpayments Identified:
 - 122 reviews
 - \$1,291,166
- Overpayments Collected*:
 - 563 payments
 - \$932,578
- Underpayments Identified:
 - 0 reviews
 - \$0.00

**The number of payments reported may contain multiple payment per provider. Collection may include overpayment established in prior years.*

5. SFY 19 – The annual average duration of SURS reviews from initiation or records received to completion was 51 days.



6 & 7. Of the 446 reviews, 122 had overpayments established. Of the established overpayments*:

- 68 cases proceeded to an Administrative Review (AR)
 - 18 ARs were upheld
 - 32 ARs were partially upheld
 - 5 ARs submitted additional documentation not provided during the initial review. The additional information substantiated the billing.
 - 1 AR overturned after CMS removal of their provider termination
 - 12 ARs are still in process
- 12 cases proceeded to a Fair Hearing
 - 5 FHs were upheld
 - 7 FHs were determined in favor of the provider
- 3 cases continued to Board of Public Assistance (BPA)
 - 3 BPAs cases were upheld
- 2 cases went to Court
 - 2 cases are still in process

**Reviews may be reflected in more than one category and may be from a review that started in a previous year.*

SURS advises providers to review all applicable laws, rules and written policies pertaining to the Montana Medicaid Program, including but not limited to Title XIX of the Social Security Act, the Code of Federal Regulations (CFR), Montana Code Annotated (MCA), Administrative Rules of Montana (ARM), and written Department of Public Health and Human Services (Department) policies, including but not limited to policies, contained in the Medicaid Provider Manuals, Provider Notices and Claim Jumper Newsletters.

8. Montana Medicaid does not currently have a contracted auditor.