# BSW 712 Service: Family Training and Support Counseling for Unpaid Caregivers

April 20, 2021

# **PURPOSE**

Caregiver training and counseling services are for people who provide unpaid support, training, companionship or supervision to members. Counseling must be aimed at assisting the unpaid caregiver in meeting the needs of the member. All training for individuals who provide unpaid support to the member must be included in the member's service plan.

### **DEFINITION**

A caregiver could be any person, family member, neighbor, friend, companion, or coworker who provides uncompensated care, training, guidance, companionship, or support to a Big Sky Waiver member.

### This service allows for:

- Instruction about treatment regimens and other services included in the service plan including the use of equipment, including updates as needed to safely maintain the member at home.
- 1-2. Pproviding training to families and others who work or play with a qualified child. Training would iincludes gGeneral orientation about the child'smember's disability needs disabling condition of the child as well as training specific to meet the needs of the child member and his or her family and how best to meet those needs.
- 2. Sserving as consultant to families regarding the developmental stages and activities that support the developmental process in terms of developmental stages and teaching activities that families can do with their child that would help in the developmental process;
- 3. Collaborating with the case managers and families to develop strategies for environmental modifications or adaptations that would be beneficial to benefit the childmember.
- Providing support to caregivers and families, including self-care behaviors, self-confidence, problem solving, and referrals to resources, including peer networks, that provide support.
- 3-5. Advocating for the family's needs with the case management team and others who may offer supports and services.
- 6. Pperiodically assessing the child members, including conducting developmental assessments, in order to identify areas of strength, determine progress, and discover unmet needs, determine progress, and identify areas of strength or lack of progress and identifying areas of strength that can be emphasized.
- 4-7. Serving as consultant to families regarding the developmental stages and activities that support the developmental process.
- 5. Pproviding emotional support to families, including active listening, problem solving and referrals to resources, including peer networks, that provide support; suggesting resources such as peers and others within the disability community who could offer support;
- <u>Aadvocating for the family's needs with the case management team (CMT) and others who</u> may offer supports and services

7-8. Assisting the family and case management team with the transition and referral of child members to special education, including Part B.

# **SERVICE LIMITATIONS**

This service may not be provided in order to train paid caregivers.

## **PROVIDER REQUIREMENT**

This service shouldwouldmust be provided by an employee of a Child and Family services provider under contract with the state Developmental Services Divisionan enrolled Child and Family Services Training, Area Agency on Aging/Aging and Disability Resource Center, or Center for Independent Living provider, who meets associated provider standards.

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