SPECIALLY TRAINED ATTENDANT

April 22, 2021

OVERVIEW

Specially Trained Attendant (STA) care provides specialized supportive services to a member, which require more member-specific training than Personal Assistance Services.

<u>Specially Trained Attendant</u> <u>STA care</u> services may include:

- 1. Money management, which is... NEED DEFINITION—couldn't find on SDMI policy manual.
- 2-1. Activities of Daily Living (ADL) and Instrumental Activities of Daily Living (IADL) and Socialization/Supervision for individuals whose disability needs requires services by an attendant with additional training.
- 3-2. STA/Life Coach Services that assist individuals to acquire, retain and improve self-help, socialization, and adaptive skills necessary to reside successfully in home and community settings.
- 4. Private Duty Nursing (PDN) for individuals who receive continuous and extensive nursing services.

STA-SERVICE REQUIREMENTSRequirements:

- Money Management: These providers are not required to have basic PAS training. ADD IN PROVIDER REQUIREMENTS.
- 2-1. ADL/IADL and Socialization/Supervision: This service is directed at fostering a member's ability to achieve independence in ADLs and IADLs, and is intended for an individualmembers whose disabilityunique needs requires services by an attendant with additional training. It is typically utilized used for individuals members with brain injuries, severe dementia, or severe physical disabilities whose needs cannot be met by Community First Choice/standard-State Plan PASPersonal Assistance Services. These attendants must have basic PAS training plus 10 hours of disability specific training plus 4 hours of member specific training.
- 3.2. STA/Life Coach Services: Life Coach services to assist members in acquiring, retaining, and improving self-help, socialization, and adaptive skills to reside successfully in the community. These providers must have extensive knowledge of the community and community resources. They are not required to have basic PAS training.

RETAINER PAYMENTS FOR SPECIALLY TRAINED ATTENDANTS

Retainer payments allow providers to be reimbursed when the member is absent from the home or adult residential care facility due to entry to a hospital or nursing facility or on vacation (absence from services). Retainer payments are available to keep members from losing their caregivers or placement in a residential care facility. Payment for retainer days may not exceed 30 days per Service Plan year. Refer to BSW 410 (Retainer Payments). Specially trained attendants may receive retainer payments when they cannot work for others while the member is absent, resulting in a loss of income for the attendant.

Private Duty Nursing: This service is intended for individuals who receive continuous nursing. It is not intended for the short term, occasional, or intermittent type nursing. This service is typically used for members whose nurse(s) are assigned just to them and they would lose income if the individual is absent (Heavy Care/CC3 members). SPECIALLY TRAINED ATTENDANT-PROVIDER QUALIFICATIONS

Specially Trained Attendants must have the following training and qualifications to work in each of the included service areas:

- ADL/IADL and Socialization/Supervision: These attendants must have basic Personal Assistance
 Services training plus ten hours of disability specific training plus four hours of member specific
 training.
- Life Coach Services: These providers must have extensive knowledge of the community and community resources. They are not required to have basic Personal Assistance Services training.

It is the responsibility of the provider agency to ensure that assistants are appropriately trained under agency-based services or the member under the self-directed and participant directed programs. It is the responsibility of the case management team to define, document and arrange for any specialized training for Specially Trained AttendantSTAs., other than Registered Nurse/Licensed Practical Nurse (RN/LPN).

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Retainer payments for specially trained attendant services may not always be available, specifically:

- 1. Money management retainer days would not typically be used for this STA service.
- ADL/IADL and Socialization/Supervision only use retainer days when and if the
 attendants cannot work for others while the member is absent and they would lose
 income.
- 3. STA/Life Coach only use retainer days when and if the attendants cannot work for others while the member they work with is absent and they would lose income.
- 4. STA Private Duty Nursing only use retainer days when and if the STA PDN nurse cannot work for others while the member they work with is absent and they would lose income.

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