



**SENIOR & LONG TERM CARE DIVISION
COMMUNITY SERVICES BUREAU**

**HOME AND COMMUNITY BASED WAIVER
Policy Manual**

Section: ELIGIBILITY FOR SERVICES

Subject: Out of State Services

**OUT OF STATE
SERVICES**

A HCBS member may receive HCBS out of state on a temporary basis. These services can be provided under three options:

1. The member may utilize their Montana provider. This means they would be taking their current paid caregiver with them. In this instance, HCBS will only pay for service time, not mileage or per diem. (Exception: If this is a non-medical trip and the member is authorized social mileage, the member may choose to utilize the authorized mileage for this trip.) It is up to the provider agency to authorize the caregiver's travel. If this trip is for a medical appointment, reimbursement should be directed to the Montana Medicaid Travel Program at 1-800-292-7114.
2. The case management team may utilize an out-of-state provider. The CMT would have to find a provider of the specific service required. The provider must enroll directly with XEROX as a Montana Medicaid provider and be approved by the CMT. The out-of-state provider must also accept our HCBS rate and meet our service requirements. To locate a provider in another state, contact that state's Medicaid agency. You can find them on the Internet at <https://www.medicaid.gov/>.
3. The CMT may utilize an out-of-state provider, as outlined above, but bill for HCBS following instructions in section HCBS 605.