


State & Regional LTC Ombudsmen
Office on Aging - Senior & Long-Term Care
Department of Public Health & Human Services
Helena, Montana

Carmen Sciabica
State Long-Term Care Ombudsman
PO Box 4210
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Phone: (406) 444-3285
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Regional Ombudsmen:

Irina Pulse
Regional Ombudsman
PO Box 1309
Glendive, MT 59330
(406) 939-2229
i.pulse@aemt.org

Serving AREA I AGENCY ON AGING
Carter, Custer, Daniels, Dawson, Fallon,
Garfield, McCone, Phillips, Powder River,
Prairie, Richland, Roosevelt, Rosebud,
Sheridan, Treasure, Valley, and Wibaux
counties

Karen Ulrickson
Regional Ombudsman
PO Box 31
Edgar, MT 59026
(406) 860-9993
regionallombudsman@area2aging.org

Serving AREA II AGENCY ON AGING
Big Horn, Carbon, Fergus, Golden Valley,
Judith Basin, Musselshell, Petroleum,
Stillwater, Sweetgrass, Wheatland,
Yellowstone

Carmen Sciabica
Interim Regional Ombudsman
PO Box 4210
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Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving AREA III AGENCY ON AGING and
NORTH CENTRAL INDEPENDENT LIVING
SERVICES, INC.
Blaine, Cascade, Chouteau, Glacier, Hill,
Liberty,
Pondera, Teton, Toole

Jamie LeProwse
Regional Ombudsman
2103 Harrison Avenue
Butte, MT 59703
(406) 782-5555
jleprose@swmads.org

Serving AREAS IV & V AGENCIES ON
AGING
Broadwater, Gallatin, Jefferson, Lewis &
Clark, Meagher, Park, Beaverhead, Deer
Lodge, Granite, Madison, Powell, Silver Bow

Carmen Sciabica
Interim Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving *AREAS VI, VII, AND IX AGENCIES ON AGING*
Lake, Lincoln, Mineral, Sanders, Flathead, Missoula, Ravalli

Certified Regional/Local LTC Ombudsman & Ombudsman Interns

AREA I AGENCY ON AGING

PO Box 1309

Glendive, MT 59330

(406) 377-3564 or 1-800-551-3191

Serving Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Phillips, Powder River, Prairie, Richland, Roosevelt, Rosebud, Sheridan, Treasure, Valley, and Wibaux Counties

Irina Pulse

Regional Ombudsman

PO Box 1309

Glendive, MT 59330

(406) 939-2229

i.pulse@aemt.org

Serving Glendive Medical Center, the Eastern MT Veteran's Home and the Counties of Daniels, Dawson, Garfield, McCone, Prairie, Phillips, Richland, Roosevelt, Sheridan, Valley and Wibaux

Ruth Peck

Local Ombudsman

PO Box 1309

Glendive, MT 59330

(406) 939-2456

r.peck@aemt.org

Serving Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Prairie, Roosevelt and Wibaux Counties

Dave Swogger

Local Ombudsman

11 South 7th Street, Ste 165

Miles City, MT 59301

(406) 234-3935

d.swogger@aemt.org

Serving Custer, Powder River and Rosebud Counties

AREA II AGENCY ON AGING

PO Box 127

Roundup, MT 59072

(406) 323-1320 or 1-800-551-3191

Serving Big Horn, Carbon, Fergus, Golden Valley, Judith Basin, Musselshell, Petroleum, Stillwater, Sweet Grass, Wheatland and Yellowstone Counties

Karen Ulrickson
Regional Ombudsman

PO Box 31

Edgar, MT 59026

(406) 860-9993

regionalombedsman@area2aging.org

Serving the Communities of Billings, West Billings, Crow Agency, Hardin, Laurel and Fergus County

Nan Blair

Local Ombudsman

CSCS

PO Box 197

Joliet, MT 59041

(406) 426-8194

nblair_cscs@outlook.com

Serving Carbon and Stillwater Counties

Kim Haynes

Local Ombudsman

Fergus County Council on Aging

307 Watson

Lewistown, MT 59457

(406) 535-7486

kim@fcco.net

Serving Fergus County

Katherine Kloepfel

Local Ombudsman

Area II Agency on Aging

PO Box 127

Roundup, MT 59072

(406) 320-0078

katiek@area2aging.org

Serving the Communities of Billings, Crow Agency and Hardin

Vacant

Serving Sweet Grass and Wheatland Counties

Vacant

Area II Agency on Aging

PO Box 127

Roundup, MT 59072

Serving Musselshell and Yellowstone Counties

Laura Joy Brock

Ombudsman Volunteer

Billings, MT 59102

1-800-551-3191

estskies2@yahoo.com

Serving St. John's, Billings

AREA III AGENCY ON AGING

311 S Virginia St., Suite 2

Conrad, MT 59425

(406) 271-7553 or 1-800-551-3191

**Serving Glacier, Liberty, Pondera, Teton and
Toole Counties**

**Carmen Sciabica
Interim Regional Ombudsman**

PO Box 4210

Helena, MT 59604-4210

Phone: (406) 444-3285

Carmen.Sciabica@mt.gov

**Serving Glacier, Liberty, Pondera, Teton and
Toole Counties**

**Sara Howard
Local Ombudsman**

300 N. Virginia St., Suite 301

Conrad, MT 59425

(406) 271-4191

showard@3rivers.net

**Serving Glacier, Liberty, Pondera, Teton and
Toole Counties**

AREA IV AGENCY ON AGING

PO Box 1717

Helena, MT 59624

(406) 447-1680 or 1-800-551-3191

**Serving Broadwater, Gallatin, Jefferson, Lewis & Clark,
Meagher and Park Counties**

**Jamie LeProwse
Regional Ombudsman**

2103 Harrison Avenue

Butte, MT 59703

(406) 782-5555

jleprose@swmads.org

**Serving Broadwater, Gallatin, Jefferson,
Lewis and Clark, Meagher and Park Counties**

Vacant

Area IV Agency on Aging

1398 Warehouse Ave.

PO Box 1717

Helena, MT 59624-1717

(406) 447-1680

**Serving Broadwater, Meagher, Jefferson and
Lewis and Clark Counties**

Marian Steffes

Local Ombudsman

Area IV Agency on Aging

300 N Willson Ave, Suite 3005-8

Bozeman, MT 59715

(406) 577-2428 or (406) 475-4532

msteffes@rmdc.net

**Serving Gallatin, Park, and Jefferson
Counties**

AREA V AGENCY ON AGING

2103 Harrison Avenue

PO Box 459

Butte, MT 59703

(406) 782-5555 or 1-800-551-3191

**Serving Beaverhead, Deer Lodge, Granite,
Madison, Powell, Silver Bow Counties**

**Jamie LeProwse
Regional Ombudsman**

2103 Harrison Avenue

Butte, MT 59703

(406) 782-5555

jleprose@swmads.org

**Serving Beaverhead, Deer Lodge, Granite,
Madison, Powell and Silver Bow Counties**

Vacant

2103 Harrison Avenue

Butte, MT 59703

(406) 782-5555

**Serving Deer Lodge, Granite, Powell and
Silver Bow Counties**

Patty Hancock

Local Ombudsman

2103 Harrison Avenue

Butte, MT 59703

(406) 782-5555

phancock@swmads.onmicrosoft.com

**Serving Beaverhead, Madison and Silver Bow
Counties**

AREA VI AGENCY ON AGING

110 Main Street, Suite #5
Polson, MT 59860
(406) 883-7284 or 1-800-551-3191

Serving Lake, Lincoln, Mineral, and Sanders Counties

Carmen Sciabica
Interim Regional Ombudsman

PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving Lake, Lincoln, Mineral and Sanders Counties

Julie White
Local Ombudsman

PO Box 245
Hot Springs, MT 59845
(406) 741-3647
ombudsman3@a6wm.onmicrosoft.com

Serving Lincoln, Mineral and Sanders Counties

Kim Leibenguth
Local Ombudsman

PO Box 732
Polson, MT 59860
(406) 890-0935
ombudsman-4@a6wm.onmicrosoft.com

Serving Lake County

AREA VII AGENCY ON AGING

Missoula Aging Services
337 Stephens
Missoula MT 59801
(406) 728-7682 or 1-800-551-3191

Serving Missoula and Ravalli Counties

Carmen Sciabica
Interim Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving Missoula and Ravalli Counties

Mary Dalton
Local Ombudsman
337 Stephens Avenue
Missoula, MT 59801
(406) 728-7682
mdalton@missoulaagingservices.org

Serving Missoula County

Madison Moldenhauer
Local Ombudsman
337 Stephens Ave
Missoula, MT 59801
(406) 728-7682
mmoldenhauer@missoulaagingservices.org

Serving Missoula County

Kati Aiken
Local Ombudsman
Ravalli County Council on Aging
310 Old Corvallis Rd
Hamilton, MT 59840
(406) 363-5690
kaiken@ravalliccoa.org

Serving Ravalli County

NORTH CENTRAL INDEPENDENT LIVING SERVICES, INC.

**1120 25th Ave. NE
Black Eagle, MT 59414
(406) 452-9834**

Serving Blaine, Cascade, Chouteau and Hill Counties

**Carmen Sciabica
Interim Regional Ombudsman**
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

**Serving Blaine, Cascade, Chouteau and Hill
Counties**

**Nichole Cartwright
Local Ombudsman**
3220 14th St. NE
Havre, MT 59501
(406) 399-0621
ncartwright@ncils.org

Serving Blaine, Chouteau and Hill Counties

**Toni Matt
Local Ombudsman**
704 8th Street North
Great Falls, MT 59401
(406) 788-6423
tmatt@ncils.org

Serving Cascade County

AREA IX AGENCY ON AGING

40 11th Street West Suite 100
Kalispell, MT 59901
(406) 758-5737 or 1-800-551-3191

Serving Flathead County

Carmen Sciabica
Interim Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving Flathead County

Susan Kunda
Local Ombudsman
40 11th Street West Suite 100
Kalispell, MT 59901
(406) 758-5737
skunda@flathead.mt.gov

Serving Flathead County

Sandy Licence
Local Ombudsman
40 11th Street West Suite 100
Kalispell, MT 59901
Phone: (406) 758-2476
Fax: (406) 758-5732
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Serving Flathead County