State & Regional LTC Ombudsmen
Office on Aging - Senior & Long-Term Care
Department of Public Health & Human Services
Helena, Montana

Carmen Sciabica
State Long-Term Care Ombudsman
PO Box 4210
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Regional Ombudsmen:

Irina Pulse
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i.pulse@aemt.org

Serving AREA I AGENCY ON AGING
Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Phillips, Powder River, Prairie, Richland, Roosevelt, Rosebud, Sheridan, Treasure, Valley, and Wibaux counties

Karen Ulrickson
Regional Ombudsman
PO Box 417
Fromberg, MT 59029
(406) 860-9993
regionalombudsman@area2aging.org

Serving AREA II AGENCY ON AGING
Big Horn, Carbon, Fergus, Golden Valley, Judith Basin, Musselshell, Petroleum, Stillwater, Sweetgrass, Wheatland, Yellowstone

Carmen Sciabica
Interim Regional Ombudsman
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Helena, MT 59604-4210
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Serving AREA III AGENCY ON AGING and NORTH CENTRAL INDEPENDENT LIVING SERVICES, INC.
Blaine, Cascade, Chouteau, Glacier, Hill, Liberty, Pondera, Teton, Toole

Jamie LeProwse
Regional Ombudsman
2103 Harrison Avenue
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(406) 782-5555
jleprowse@swmads.org

Serving AREAS IV & V AGENCIES ON AGING
Broadwater, Gallatin, Jefferson, Lewis & Clark, Meagher, Park, Beaverhead, Deer Lodge, Granite, Madison, Powell, Silver Bow
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Interim Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving AREAS VI, VII, AND IX AGENCIES ON AGING
Lake, Lincoln, Mineral, Sanders, Flathead, Missoula, Ravalli
Certified Regional/Local LTC Ombudsman & Ombudsman Interns

AREA I AGENCY ON AGING
PO Box 1309
Glendive, MT 59330
(406) 377-3564 or 1-800-551-3191

Serving Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCones, Phillips, Powder River, Prairie, Richland, Roosevelt, Rosebud, Sheridan, Treasure, Valley, and Wibaux Counties

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Serving Glendive Medical Center, the Eastern MT Veteran’s Home and the Counties of Daniels, Dawson, Garfield, McCones, Prairie, Phillips, Richland, Roosevelt, Sheridan, Valley and Wibaux

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Serving the Communities of Billings, West Billings, Crow Agency, Hardin, Laurel and Fergus County

Nan Blair  
**Local Ombudsman**  
CSCS  
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(406) 426-8194  
nblair_cscs@outlook.com

Serving Carbon and Stillwater Counties

Kim Haynes  
**Local Ombudsman**  
Fergus County Council on Aging  
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Lewistown, MT 59457  
(406) 535-7486  
kim@fccoa.net

Serving Fergus County

Katherine Kloepfel  
**Local Ombudsman**  
Area II Agency on Aging  
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(406) 320-0078  
katiek@area2aging.org

Serving the Communities of Billings, Crow Agency and Hardin

Linda Bainter  
**Local Ombudsman**  
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Serving Sweet Grass and Wheatland Counties

Vacant  
Area II Agency on Aging  
PO Box 127  
Roundup, MT 59072

Serving Musselshell and Yellowstone Counties

Laura Joy Brock  
**Ombudsman Volunteer**  
Billings, MT 59102  
1-800-551-3191  
estskies2@yahoo.com

Serving St. John’s, Billings
AREA IV AGENCY ON AGING
PO Box 1717
Helena, MT 59624
(406) 447-1680 or 1-800-551-3191

Serving Broadwater, Gallatin, Jefferson, Lewis & Clark,
Meagher and Park Counties

Jamie LeProwse
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2103 Harrison Avenue
Butte, MT 59703
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Serving Broadwater, Gallatin, Jefferson,
Lewis and Clark, Meagher and Park Counties

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Area IV Agency on Aging
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msteffes@rmdc.net

Serving Gallatin, Park, and Jefferson Counties

Taelyn Steinke
Ombudsman Intern
Area IV Agency on Aging
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PO Box 1717
Helena, MT 59624-1717
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Serving Broadwater, Meagher, Jefferson and
Lewis and Clark Counties
AREA V AGENCY ON AGING
2103 Harrison Avenue
PO Box 459
Butte, MT 59703
(406) 782-5555 or 1-800-551-3191

Serving Beaverhead, Deer Lodge, Granite, Madison, Powell, Silver Bow Counties

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Serving Beaverhead, Deer Lodge, Granite, Madison, Powell and Silver Bow Counties

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Serving Beaverhead, Madison and Silver Bow Counties

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Serving Deer Lodge, Granite, Powell and Silver Bow Counties
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110 Main Street, Suite #5
Polson, MT 59860
(406) 883-7284 or 1-800-551-3191

Serving Lake, Lincoln, Mineral, and Sanders Counties

Carmen Sciabica  
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Serving Lincoln, Mineral and Sanders Counties  

Serving Lake County
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Phone: (406) 444-3285  
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Serving Missoula and Ravalli Counties

Mary Dalton  
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Serving Missoula County

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Serving Missoula County

Kati Aiken  
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Ravalli County Council on Aging  
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Hamilton, MT 59840  
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Serving Ravalli County

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Ravalli County Council on Aging  
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athompson@ravalli.coa.org

Serving Ravalli County
NORTH CENTRAL INDEPENDENT LIVING SERVICES, INC.  
1120 25<sup>th</sup> Ave. NE  
Black Eagle, MT  59414  
(406) 452-9834  
Serving Blaine, Cascade, Chouteau and Hill Counties

<table>
<thead>
<tr>
<th>Carmen Sciabica</th>
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</thead>
<tbody>
<tr>
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Serving Blaine, Cascade, Chouteau and Hill Counties  
Serving Cascade County

<table>
<thead>
<tr>
<th>Nichole Cartwright</th>
<th>Jerry Clark</th>
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<tbody>
<tr>
<td><strong>Local Ombudsman</strong></td>
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Serving Blaine, Chouteau and Hill Counties  
Serving Cascade County
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*Serving Flathead County*

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