



**DEPARTMENT OF
PUBLIC HEALTH &
HUMAN SERVICES**

State and Regional LTC Ombudsmen

Office on Aging – Senior and Long-Term Care

**Carmen Sciabica
State Long-Term Care Ombudsman**

PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Fax: (406) 444-7743
Carmen.Sciabica@mt.gov

Regional Ombudsmen

**Irina Pulse
Regional Ombudsman**

PO Box 1309
Glendive, MT 59330
(406) 939-2229
i.pulse@aemt.org

Serving AREA I AGENCY ON AGING:

Carter, Custer, Daniels, Dawson, Fallon, Garfield,
McCone, Phillips, Powder River, Prairie,
Richland, Roosevelt, Rosebud, Sheridan,
Treasure, Valley, and Wibaux counties

**Karen Ulrickson
Regional Ombudsman**

PO Box 31
Edgar, MT 59026
(406) 860-9993
regionalombsman@area2aging.org

Serving AREA II AGENCY ON AGING:

Big Horn, Carbon, Fergus, Golden Valley, Judith
Basin, Musselshell, Petroleum, Stillwater,
Sweetgrass, Wheatland, and Yellowstone
counties

**Carmen Sciabica
Regional Ombudsman**

PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

**Serving AREA III AGENCY ON AGING and
NORTH CENTRAL INDEPENDENT LIVING
SERVICES, INC.:**

Blaine, Cascade, Chouteau, Glacier, Hill, Liberty,
Pondera, Teton, and Toole counties

**Carmen Sciabica
Regional Ombudsman**

PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Beaverhead, Deer Lodge, Granite,
Madison, Powell, and Silver Bow counties

Serving AREAS IV & V AGENCIES ON AGING:

Broadwater, Gallatin, Jefferson, Lewis & Clark,
Meagher, Park, Beaverhead, Deer Lodge, Granite,
Madison, Powell, and Silver Bow counties

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Regional Ombudsman**

PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

**Serving AREAS VI, VII, AND IX AGENCIES ON
AGING:**

Lake, Lincoln, Mineral, Sanders, Flathead,
Missoula, and Ravalli counties

Certified Regional/Local LTC Ombudsman and Ombudsman Interns

AREA I AGENCY ON AGING

PO Box 1309
Glendive, MT 59330
(406) 377-3564 or 1-800-551-3191

Serving Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Phillips, Powder River, Prairie, Richland, Roosevelt, Rosebud, Sheridan, Treasure, Valley, and Wibaux counties

Irina Pulse
Regional Ombudsman

PO Box 1309
Glendive, MT 59330
(406) 939-2229
i.pulse@aemt.org

Serving: Glendive Medical Center, the Eastern MT Veteran's Home and the Counties of Daniels, Dawson, Garfield, McCone, Prairie, Phillips, Richland, Roosevelt, Sheridan, Valley, and Wibaux counties

Angela Cross
Local Ombudsman

PO Box 1309
Glendive, MT 59330
(406) 421-2206
a.cross@aemt.org

Serving: Carter, Custer, Fallon, McCone, Prairie, Roosevelt, and Wibaux counties

Lisa Baxter
Local Ombudsman

PO Box 1309
Glendive, MT 59330
(406) 263-8120
l.baxter@aemt.org

Serving: Daniels, Phillips, Sheridan and Valley counties

AREA II AGENCY ON AGING

PO Box 127
Roundup, MT 59072
(406) 323-1320 or 1-800-551-3191

Serving Big Horn, Carbon, Fergus, Golden Valley, Judith Basin, Musselshell, Petroleum, Stillwater, Sweet Grass, Wheatland, and Yellowstone counties

Karen Ulrickson
Regional Ombudsman

PO Box 31
Edgar, MT 59026
(406) 860-9993
regionalombudsman@area2aging.org

Serving: Communities of Billings, West Billings, Crow Agency, Hardin, Laurel and the Counties of Fergus, Musselshell, Sweet Grass, Wheatland, and Yellowstone counties

Nan Blair
Local Ombudsman

PO Box 395
Joliet, MT 59041
(406) 320-0074
nblair_cscs@outlook.com

Serving: Communities of Billings, Carbon, and Stillwater counties

Robert Berwald
Local Ombudsman

307 W. Watson St.
Lewistown, MT 59457
(406) 366-9710
bob@fccoa.net

Serving: Fergus County

Katie Kloepfel
Local Ombudsman

Area II Agency on Aging
PO Box 127
Roundup, MT 59072
(406) 320-0078
katiek@area2aging.org

Serving: Communities of Billings, Crow Agency, and Hardin counties

Laura Joy Brock
Ombudsman Volunteer

Billings, MT 59102
1-800-551-3191
estskies2@yahoo.com

Serving: St. John's and Billings

AREA III AGENCY ON AGING

311 S Virginia St., Suite 2
Conrad, MT 59425
(406) 271-7553 or 1-800-551-3191

Serving Glacier, Liberty, Pondera, Teton, and
Toole counties

Carmen Sciabica
Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Glacier, Liberty, Pondera, Teton, and
Toole counties

Dianne Bales
Ombudsman Intern
300 N. Virginia St., Suite 301
Conrad, MT 59425
(406) 271-4191
dbales@aoamt.org

Serving, Glacier, Liberty, Pondera, Teton, and
Toole counties

AREA IV AGENCY ON AGING

PO Box 1717
Helena, MT 59624
(406) 447-1680 or 1-800-551-3191

Serving Broadwater, Gallatin, Jefferson, Lewis & Clark,
Meagher, and Park counties

Carmen Sciabica
Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Broadwater, Gallatin, Jefferson, Lewis
and Clark, Meagher, and Park counties

Traci Clark
Local Ombudsman
PO Box 1717
1398 Warehouse Ave.
Helena, MT 59624
Phone: (406) 457-7328
tclark@rmdc.net

Serving: Broadwater, Jefferson, Lewis and Clark,
and Meagher counties

Marian Steffes
Local Ombudsman
Area IV Agency on Aging
211 Haggerty Lane, Suite D
Bozeman, MT 59715
(406) 475-4532
msteffes@rmdc.net

Serving: Gallatin, Park, and Jefferson counties

AREA V AGENCY ON AGING

2103 Harrison Avenue
PO Box 459
Butte, MT 59703
(406) 782-5555 or 1-800-551-3191

Serving Beaverhead, Deer Lodge, Granite,
Madison, Powell, and Silver Bow counties

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Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Beaverhead, Deer Lodge, Granite,
Madison, Powell, and Silver Bow counties

Carmen Sciabica
Local Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Beaverhead, Deer Lodge, Granite,
Madison, Powell, and Silver Bow counties

Ashlyn Leyba
Ombudsman Intern
PO Box 459
Butte, MT 59703
Phone: (406) 782-5555
aleyba@swmads.org

Serving: Beaverhead, Deer Lodge, Granite,
Madison, Powell, and Silver Bow counties

AREA VI AGENCY ON AGING

110 Main Street, Suite #5
Polson, MT 59860
(406) 883-7284 or 1-800-551-3191

Serving Lake, Lincoln, Mineral, and Sanders counties

Carmen Sciabica
Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Lake, Lincoln, Mineral, and Sanders counties

Julie White
Local Ombudsman
PO Box 245
Hot Springs, MT 59845
(406) 741-3647
JulieW@Area6aging.org

Serving: Lincoln, Mineral, and Sanders counties

Lynda Mergenthaler
Local Ombudsman
110 Main Street, Suite #5
Polson, MT 59860
(406) 830-4060
LyndaM@Area6aging.org

Serving: Lake County

AREA VII AGENCY ON AGING

Missoula Aging Services
337 Stephens
Missoula MT 59801
(406) 728-7682 or 1-800-551-3191

Serving Missoula and Ravalli counties

Carmen Sciabica
Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Missoula and Ravalli counties

Mary Dalton
Local Ombudsman
337 Stephens Avenue
Missoula, MT 59801
(406) 728-7682
mdalton@missoulaagingservices.org

Serving: Missoula County

Carrie O'Herron
Local Ombudsman
337 Stephens Avenue
Missoula, MT 59801
(406) 728-7682
coherron@missoulaagingservices.org

Serving: Missoula County

Kati Aiken
Local Ombudsman
Ravalli County Council on Aging
310 Old Corvallis Rd
Hamilton, MT 59840
(406) 363-5690
kaiken@ravalliccoa.org

Serving: Ravalli County

NORTH CENTRAL INDEPENDENT LIVING SERVICES, INC.

1120 25th Ave. NE
Black Eagle, MT 59414
(406) 452-9834

Serving Blaine, Cascade, Chouteau, and Hill counties

Carmen Sciabica
Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Blaine, Cascade, Chouteau, and Hill counties

Nichole Cartwright
Local Ombudsman
3220 14th St. NE
Havre, MT 59501
(406) 399-0621
ncartwright@ncils.org

Serving: Blaine, Chouteau, and Hill counties

Carmen Sciabica
Local Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Cascade County

Ariana Walker
Local Ombudsman
601 5th Ave N
Great Falls, MT 59401
Phone: (406) 788-6423
awalker@ncils.org

Serving: Cascade County

AREA IX AGENCY ON AGING

40 11th Street West Suite 100
Kalispell, MT 59901
(406) 758-5737 or 1-800-551-3191

Serving Flathead County

Carmen Sciabica
Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Flathead County

Susan Kunda
Local Ombudsman
40 11th Street West Suite 100
Kalispell, MT 59901
(406) 758-5737
skunda@flathead.mt.gov

Serving: Flathead County