


Office on Aging - Senior & Long-Term Care
Department of Public Health & Human Services
Helena, Montana

Shellye Lee
State Long-Term Care Ombudsman
 413 3rd Ave. SE
 Ronan, MT 59864-3126
 Phone: (406) 676-0155
 Fax: (406) 676-0156
slee@ncils.org

Carmen Sciabica
Ombudsman Program Manager
 PO Box 4210
 Helena, MT 59604-4210
 Phone: (406) 444-3285
 Fax: (406) 444-7743
Carmen.Sciabica@mt.gov

REGIONAL OMBUDSMAN	COUNTIES SERVED
Irina Pulse Regional Ombudsman PO Box 1309 Glendive, MT 59330 (406) 939-2229 i.pulse@aemt.org	<i>AREA I AGENCY ON AGING</i> Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Phillips, Powder River, Prairie, Richland, Roosevelt, Rosebud, Sheridan, Treasure, Valley, Wibaux
Karen Ulrickson Regional Ombudsman PO Box 417 Fromberg, MT 59029 (406) 860-9993 regionalombsman@area2aging.org	<i>AREA II AGENCY ON AGING</i> Big Horn, Carbon, Fergus, Golden Valley, Judith Basin, Musselshell, Petroleum, Stillwater, Sweetgrass, Wheatland, Yellowstone
Carmen Sciabica Interim Regional Ombudsman PO Box 4210 Helena, MT 59604 Phone: (406) 444-3285 Carmen.Sciabica@mt.gov	<i>AREA III AGENCY ON AGING and NORTH CENTRAL INDEPENDENT LIVING SERVICES, INC.</i> Blaine, Cascade, Chouteau, Glacier, Hill, Liberty, Pondera, Teton, Toole
Jamie LeProwse Regional Ombudsman 2103 Harrison Avenue Butte, MT 59703 (406) 782-5555 jleprowse@swmads.org	<i>AREAS IV & V AGENCIES ON AGING</i> Broadwater, Gallatin, Jefferson, Lewis & Clark, Meagher, Park, Beaverhead, Deer Lodge, Granite, Madison, Powell, Silver Bow
Shellye Lee Interim Regional Ombudsman 413 3 rd Ave. SE Ronan, MT 59864-3126 Phone: (406) 676-0155 slee@ncils.org	<i>AREAS VI, VII, AND IX AGENCIES ON AGING</i> Lake, Lincoln, Mineral, Sanders, Flathead, Missoula, Ravalli

Certified Regional/Local LTC Ombudsman & Ombudsman Interns

AREA I AGENCY ON AGING

PO Box 1309

Glendive, MT 59330

(406) 377-3564 or 1-800-551-3191

Serving Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Phillips, Powder River, Prairie, Richland, Roosevelt, Rosebud, Sheridan, Treasure, Valley, and Wibaux Counties

Irina Pulse
Regional Ombudsman

PO Box 1309
Glendive, MT 59330
(406) 939-2229
i.pulse@aemt.org

Serving Glendive Medical Center, the Eastern MT Veteran's Home and the Counties of Daniels, Dawson, Garfield, McCone, Prairie, Richland, Roosevelt, Sheridan, Phillips, Valley and Wibaux

Ruth Peck
Local Ombudsman

PO Box 1309
Glendive, MT 59330
(406) 939-2456
r.peck@aemt.org

Serving Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Prairie, Roosevelt and Wibaux Counties

Dave Swogger
Local Ombudsman

11 South 7th Street, Ste 165
Miles City, MT 59301
(406) 234-3935
d.swogger@aemt.org

Serving Custer, Powder River and Rosebud Counties

AREA II AGENCY ON AGING

PO Box 127

Roundup, MT 59072

(406) 323-1320 or 1-800-551-3191

Serving Big Horn, Carbon, Fergus, Golden Valley, Judith Basin, Musselshell,
Petroleum, Stillwater, Sweet Grass, Wheatland and Yellowstone Counties

Karen Ulrickson
Regional Ombudsman

PO Box 417

Fromberg, MT 59029

(406) 860-9993

regionalombudsman@area2aging.org

**Serving the Communities of Billings, West Billings,
Crow Agency, Hardin, Laurel and Fergus County**

Nan Blair
Local Ombudsman

CSCS

PO Box 197

Joliet, MT 59041

(406) 426-8194

nblair_cscs@outlook.com

Serving Carbon and Stillwater Counties

Kim Haynes
Local Ombudsman

Fergus County Council on Aging

307 Watson

Lewistown, MT 59457

(406) 535-7486

kim@fcco.net

Serving Fergus County

Katherine Kloepfel

Area II Agency on Aging

PO Box 127

Roundup, MT 59072

(406) 320-0078

KatherinenKloepfel@gmail.com

**Serving the Communities of Billings, Crow Agency
and Hardin**

Linda Bainter
Local Ombudsman

PO Box 1731

Big Timber, MT 59011

(406) 932-4875 OR (406) 930-1709

bainlynn_49@hotmail.com

Serving Sweet Grass and Wheatland Counties

Cary McSweyn
Local Ombudsman

Area II Agency on Aging

PO Box 127

Roundup, MT 59072

(406) 320-0074

cmcsweyn@area2aging.org

Serving Musselshell and Yellowstone Counties

Laura Joy Brock
Ombudsman Volunteer

Billings, MT 59102

1-800-551-3191

estskies2@yahoo.com

Serving St. John's, Billings

AREA III AGENCY ON AGING

311 S Virginia St., Suite 2

Conrad, MT 59425

(406) 271-7553 or 1-800-551-3191

**Serving Glacier, Liberty, Pondera, Teton and
Toole Counties**

**Carmen Sciabica
Interim Regional Ombudsman**

PO Box 4210

Helena, MT 59604

Phone: (406) 444-3285

Carmen.Sciabica@mt.gov

**Serving Glacier, Liberty, Pondera, Teton and
Toole Counties**

**Sara Howard
Local Ombudsman**

300 N. Virginia St., Suite 301

Conrad, MT 59425

(406) 271-4191

showard@3rivers.net

**Serving Glacier, Liberty, Pondera, Teton and
Toole Counties**

AREA IV AGENCY ON AGING

PO Box 1717

Helena, MT 59624

(406) 447-1680 or 1-800-551-3191

Serving Broadwater, Gallatin, Jefferson, Lewis & Clark,
Meagher and Park Counties

Jamie LeProwse
Regional Ombudsman
2103 Harrison Avenue
Butte, MT 59703
(406) 782-5555
jleprorowse@swmads.org

Serving Broadwater, Gallatin, Jefferson, Lewis
and Clark, Meagher and Park Counties

Keri Yoder
Local Ombudsman
Area IV Agency on Aging
648 North Jackson Street
Helena, MT 59624-1717
(406) 457-7328 or (406) 461-4117
kyoder@rmdc.net

Serving Broadwater, Meagher, Jefferson and
Lewis and Clark Counties

Marian Steffes
Local Ombudsman
Area IV Agency on Aging
300 N Willson Ave, Suite 3005-8
Bozeman, MT 59715
(406) 577-2428 or (406) 475-4532
msteffes@rmdc.net

Serving Gallatin, Park, and Jefferson Counties

AREA V AGENCY ON AGING

2103 Harrison Avenue

PO Box 459

Butte, MT 59703

(406) 782-5555 or 1-800-551-3191

**Serving Beaverhead, Deer Lodge, Granite,
Madison, Powell, Silver Bow Counties**

**Jamie LeProwse
Regional Ombudsman**

2103 Harrison Avenue

Butte, MT 59703

(406) 782-5555

jleprorowse@swmads.org

**Serving Beaverhead, Deer Lodge, Granite,
Madison, Powell and Silver Bow Counties**

Vacant

2103 Harrison Avenue

Butte, MT 59703

(406) 782-5555

**Serving Deer Lodge, Granite, Powell and Silver
Bow Counties**

Patty Hancock

Local Ombudsman

2103 Harrison Avenue

Butte, MT 59703

(406) 782-5555

phancock@swmads.onmicrosoft.com

**Serving Beaverhead, Madison and Silver Bow
Counties**

AREA VI AGENCY ON AGING

110 Main Street, Suite #5

Polson, MT 59860

(406) 883-7284 or 1-800-551-3191

Serving Lake, Lincoln, Mineral, and Sanders Counties

Shellye Lee

Interim Regional Ombudsman

413 3rd Ave. SE

Ronan, MT 59864-3126

Phone: (406) 676-0155

slee@ncils.org

Serving Lake, Lincoln, Mineral and Sanders
Counties

Julie White

Local Ombudsman

PO Box 245

Hot Springs, MT 59845

(406) 741-3647

ombudsman3@a6wm.onmicrosoft.com

Serving Lincoln, Mineral and Sanders Counties

Kim Leibenguth

Local Ombudsman

PO Box 732

Polson, MT 59860

(406) 890-0935

ombudsman-4@a6wm.onmicrosoft.com

Serving Lake County

AREA VII AGENCY ON AGING

Missoula Aging Services

337 Stephens

Missoula MT 59801

(406) 728-7682 or 1-800-551-3191

Serving Missoula and Ravalli Counties

Shellye Lee

Interim Regional Ombudsman

413 3rd Ave. SE

Ronan, MT 59864-3126

Phone: (406) 676-0155

slee@ncils.org

Serving Missoula and Ravalli Counties

Mary Dalton

Local Ombudsman

337 Stephens Avenue

Missoula, MT 59801

(406) 728-7682

mdalton@missoulaagingservices.org

Serving Missoula County

Megan Fournier

Local Ombudsman

337 Stephens Ave

Missoula, MT 59801

(406) 728-7682

malbrecht@missoulaagingservices.org

Serving Missoula County

Kati Aiken

Local Ombudsman

Ravalli County Council on Aging

310 Old Corvallis Rd

Hamilton, MT 59840

(406) 363-5690

kaiken@ravalliccoa.org

Serving Ravalli County

Madison Moldenhauer

Local Ombudsman

337 Stephens Ave

Missoula, MT 59801

(406) 728-7682

mmoldenhauer@missoulaagingservices.org

Serving Missoula County

Amberst Thompson

Local Ombudsman

Ravalli County Council on Aging

310 Old Corvallis Rd

Hamilton, MT 59840

(406) 363-5690

athompson@ravalliccoa.org

Serving Ravalli County

NORTH CENTRAL INDEPENDENT LIVING SERVICES, INC.

**1120 25th Ave. NE
Black Eagle, MT 59414
(406) 452-9834**

Serving Blaine, Cascade, Chouteau and Hill Counties

**Carmen Sciabica
Interim Regional Ombudsman**
PO Box 4210
Helena, MT 59604
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

**Serving Blaine, Cascade, Chouteau and Hill
Counties**

**Nichole Cartwright
Local Ombudsman**
1435 33rd Ave NE
Havre, MT 59501
(406) 399-0621
ncartwright@ncils.org

Serving Blaine, Chouteau and Hill Counties

**Toni Matt
Local Ombudsman**
704 8th Street North
Great Falls, MT 59401
(406) 788-6423
tmatt@ncils.org

Serving Cascade County

AREA IX AGENCY ON AGING

40 11th Street West Suite 100

Kalispell, MT 59901

(406) 758-5737 or 1-800-551-3191

Serving Flathead County

Shellye Lee

Interim Regional Ombudsman

413 3rd Ave. SE

Ronan, MT 59864-3126

Phone: (406) 676-0155

slee@ncils.org

Serving Flathead County

Susan Kunda

Local Ombudsman

40 11th Street West Suite 100

Kalispell, MT 59901

(406) 758-5737

skunda@flathead.mt.gov

Serving Flathead County

Sandy Licence

Local Ombudsman

40 11th Street West Suite 100

Kalispell, MT 59901

Phone: (406) 758-2476

Fax: (406) 758-5732

slicence@flathead.mt.gov

Serving Flathead County